



FOR IMMEDIATE RELEASE

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ECM SOLUTIONS – LOCAL AGENCY INCLUDED IN IIABA’S BEST PRACTICES STUDY

CHARLOTTE, N.C., 10/12/15 – ECM Solutions has retained its status as part of an elite group of independent insurance agencies around the United States participating in the Independent Insurance Agents & Brokers of America (IIABA or the Big “I”) “Best Practices” Study Group.

Each year since 1993, IIABA and Reagan Consulting, an Atlanta-based management consulting firm, join forces to study the country’s leading agencies in six revenue categories. The agencies comprising the study groups are selected every third year through a comprehensive nomination and qualifying process and awarded a “Best Practices Agency” designation. The selected “Best Practices” agencies retain their status during the three-year cycle by submitting extensive financial and operational data for review each year.

“We are honored to be part of the “Best Practices” study again for the 15th straight year. It is a testament to our employees that we continue to qualify for such an elite group of agencies across the United States. We will continue working to get better as an agency to benefit our clients and our community.” said Jeff Haney, President of ECM Solutions.

This year concludes the current three-year study cycle in which more than 1,100 independent agencies throughout the U.S. were nominated to take part in the annual study, but only 217 agencies qualified for the honor. To be chosen, the agency had to be among the 35-45 top-performing agencies in one of six revenue categories.

The agency was nominated by either an IIABA affiliated state association or an insurance company and qualified based on its operational excellence.

The *Best Practices Study* was initiated by IIABA in 1993 as the foundation for efforts to improve agency performance. The annual survey and study of leading independent insurance agencies documents the business practices of the “best” agencies and urges others to adopt similar practices.

ECM Solutions was founded in 1987 and offers insurance products from a number of different companies.

For further information, please contact Amanda Pensack, Marketing Director of ECM Solutions at (704) 909-2564.

Founded in 1896, IIABA is the nation’s oldest and largest national association of independent insurance agents and brokers, representing a network of more than 300,000 agents, brokers and their employees nationally. Its members are businesses that offer customers a choice of policies from a variety of insurance companies. Independent agents and brokers offer all lines of insurance – property, casualty, life and health – as well as employee benefit plans and retirement products. Web address: www.independentagents.com.

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